

HELPING YOU GET THE BEST FROM YOUR SISENSE IMPLEMENTATION



# The Aged Care Royal Commission Its Impact on Data

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## Data in Aged Care - Notes

- The following slides show how GEN Data can be displayed in the BI Tool Sisense.
- These data are available for all to look at via our website www.RAPIDBI.com.au
- Australia's Aged Care facilities, as a result of the Royal Commission, are now required to do mandatory data reporting. As that data is now available in a standardised format and it can be used for benchmarking. This is a good thing as it can directly drive service improvement.

## THE AGED CARE ROYAL COMMISSION

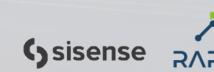




The Royal Commission ran from October 2018 to Feb 2021

Identified \$9.8B of additional funding
New accreditation and data gathering requirements

Above all though Care is Care – that hasn't changed



"unfortunately, the Royal Commission did not provide a clear roadmap to a better system. The final report was littered with disagreements between the two Commissioners"

The next steps for aged care – Grattan Institute, April 2021

## **ELAA (EVERYONE LOVES AN ACRONYM)**





NACQUIP - National Aged Care Mandatory Quality Indicator Program
ANC-CC - Australian National Aged Care Classification
IHPA/IHACPA — Independent Hospital (Aged Care) Pricing Authority
GEN / NACDC - National Aged Care Data Clearinghouse
ACSQH - Australian Commission on Safety and Quality in Health

Prediction 1 – hardly new – IHPA and ASCQH will link funding to activity
Prediction 2 – they will use the QIs to monitor and inform improvement
Prediction 3 – they will attempt to link QIs to funding – but that won't happen

## QUALITY INDICATOR REPORTING IS MANDATORY





Data gathering and cleaning can be a painful and time-consuming process

But you're going to have to do it, your software will eventually let you generate the required reports – but you need that right now.

Sisense can mashup data from any source system, and can generate those reports automatically – so why wait?





## Now

## Soon



Data is a mess, unlinked, haphazard useless



You can work here ....

### WHAT CAN SISENSE DO?





GEN provides QI reports in the public domain

GEN also has de-identified data of who is in Aged Care

What do you get if you use that data in Sisense?

#### Use of physical restraint in residential aged care, April to June 2021

| Indicator category         | Number of restraints | Number per 1,000 care days* |
|----------------------------|----------------------|-----------------------------|
| Intent to restrain         | 21,369               | 1.26                        |
| Physical restraint devices | 49,415               | 2.92                        |

<sup>\*</sup>Care recipient days for which an Australian Government subsidy was claimed. GEN-agedcaredata.gov.au

 $\underline{\text{https://www.gen-agedcaredata.gov.au/Topics/Quality-in-aged-care/Residential-Aged-Care-Quality-Indicators-April-to-June}$ 

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## **DEMONSTRATION**











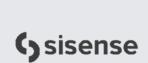
### These GEN dashboards are available to everyone

(goto www.RAPIDBI.com.au for free access)

We will add your data to those dashboards for you to see how you compare.

You get a dashboard, and you get a dashboard ... everyone gets a dashboard

You provide your QI data and we'll build you your own QI Dashboard (yes it will be private!)





Don't just take this on trust

We'll build you an example
Using your QI data
Benchmarking your performance
Yes it is private

For free!





#### YOU HAVE TO DO IT ANYWAY

- You have to report on Quality Indicators why not get some benefit?
- BENCHMARKING IS THE BEST WAY TO MONITOR AND IMPROVE ANYTHING (not just Aged Care)

#### SISENSE WILL FIT YOUR REQUIREMENTS

- Sisense can be integrated seamlessly into existing systems
- It can run cloud or on prem so will meet your security needs
- It uses it's own super fast data store so no additional costs

#### YOU'LL PICK IT UP RIGHT AWAY

- It's easy to use, for instance St Andrews Hospital Adelaide run their own Sisense dashboards and benchmarking without any
  additional staff
- It will output to Excel or anything else
- embedded into your existing systems no need to train





### RAPID BI can assist with

- Benchmarking,
- Data Wrangling
- All BI work
- Dashboard development,
- visualizations & customization
- Sisense licensing

